



COVID-19 Community Resources

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Please note, the supports below are not comprehensive but intended to quickly connect residents with tools for addressing immediate needs. As neighbors, family members, residents, and friends, we must all do our part – as one city – to support one another during this difficult time.

<https://www.indy.gov/topic/covid>

- **Resource included in this packet:** (click on the page to go directly to the section)

Food Assistance [page 2-7](#)

Worker Support [page 8-10](#)

Child Care Support [page 11](#)

Utilities Support [page 12](#)

Domestic violence prevention [page 13-14](#)

- **Additional links not included within this packet:**

- Donations and Volunteer Opportunities: <https://www.indy.gov/activity/covid-19-donate-and-volunteer>
- Small Business Support: <https://www.indy.gov/activity/covid-19-small-business-support>
- At-Home Entertainment for Local Residents: <https://www.indy.gov/activity/covid-19-at-home-entertainment>



Food Assistance during COVID-19 Outbreak

FOOD ASSISTANCE PROGRAM CHANGES DUE TO COVID-19

We are doing our best to update the **Community Compass app**, but during this current crisis, many food assistance programs are closing or changing their operations. Please consult this page for our most recent updates, and contact pantries or meal sites directly to see hours, locations, and policies.

Additionally, if you want to apply for SNAP (food stamps) and need assistance, please call Gleaners' SNAP Hotline at **317-644-1280**.

For information about resources in other parts of the state, please call **2-1-1**.

UPDATED MARCH 23, 2020 1:50 PM

MARION COUNTY

The following food pantries are **CLOSED**:

- Most school-based food pantries
- Andrew's Harvest at Christ United Methodist
- Boulevard Place Food Pantry
- Cathedral Kitchen at Ss. Peter and Paul Cathedral
- Deliverance Temple
- Mt. Carmel Church
- Northside New Era
- Officer David S. Moore Food Pantry
- Popsie's Pantry at Jewish Family Services (Open, but not accepting new clients)
- River of Life Church
- Second Chance Restoration Pantry
- Shiloh Missionary Baptist Church
- St. John Missionary Baptist Church
- St. Phillips Episcopal Church Food Pantry
- Trinity C.M.E. Church
- Tuxedo Park Pantry
- Vineyard Life Church



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The following food pantries have confirmed that they are **OPEN** (note some changes in hours):
** drive-through or grab-and-go pantry*

- Active Grace Food Pantry *
- Barnes United Methodist Church
- Brightwood Community Center *
- Brookside Community Church Food Pantry * (Opens 3/25; Hours: 2nd & 4th Wednesdays, 10 AM – 12 PM; Registration required: call 317-636-7808 ext 101 or go to <https://rock.bccindy.org/foodpantry>; Must live between Rural and Emerson, 21st to NY St)
- Catholic Charities Indianapolis
- Central Christian Church *
- Chapel Hill United Methodist Church Food Pantry *
- Chapel Rock Christian Church
- Christ Church Apostolic * (by appointment only; call 317-514-3688)
- Church of the Living Water
- Community Outreach Ministry Eastside *
- Cupboard of Lawrence Township *
- Crooked Creek Food Pantry
- Cynthia H. Hubert Community Cupboard at Gleaners Food Bank * (Closed 3/21, otherwise open normal hours)
- Diversity Church
- Eastern Star Food Pantry
- Edna Martin Christian Center * (New hours: Mon.-Fri., 11 AM – 3 PM)
- Emmaus Lutheran Pantry
- Faith United Church of Christ
- Fay Biccard Glick Neighborhood Center at Crooked Creek
- First Baptist Church
- Fletcher Place Community Center
- Galilee Baptist Church
- Garfield Park Baptist Food Pantry
- God's Bounty Food Pantry *
- God's Grace Community Church
- Grace Care Center *
- Hamilton County Cupboard *



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- Hornet Pantry *
- Healthy Harvest Market * (Limited supply; take-home produce packs available to children)
- Hunger Inc Food Pantry *
- HVAF of Indiana * (Open to veterans only)
- ICAN Food Pantry *
- International Gateway Community Food Pantry at New Wineskin Ministries *
- James R. Dalton Food Pantry
- Joseph Plan Food Pantry at Eagle Creek Church of Christ
- Life Church Fishers
- Light of the World Christian Church *
- Love Center at St. John's Missionary Baptist Church *
- Lut's Pantry at Masjid al-Mumineen
- Mary Rigg Neighborhood Center * (Open Wed. 12:30 PM)
- Metro Baptist Center
- Mid-North Food Pantry *
- Nazarene Baptist Church
- New Revelation Christian Church
- No Questions Asked Food Pantry *
- Northwood Christian Church *
- Northside Baptist Church
- Northside Food Pantry at Second Presbyterian *
- Old Bethel Food Pantry
- Project Love (Horizon Christian)
- Salvation Army Food Pantry – Broad Ripple * (New hours: Tues. & Thurs., 10 AM – 12 PM)
- Salvation Army – Eagle Creek *
- Servant's Heart of Indy *
- Share Food Pantry
- Sharing Place Food Pantry *
- Shepherd's Storehouse at Ritter Avenue Free Methodist
- Sonny Day Community Center *
- St. Christopher Catholic Church Food Pantry
- The Storehouse at Westside Episcopal Community Center
- St. Vincent de Paul Client Choice * (New hours: Tues., Thurs., Sat. 8 AM – 12 PM; Closed Fridays)
- Tuxedo Park Baptist
- Valley Mills Christian Church (open Fridays 9 AM – 12 PM)
- Vineyard CARE Center *



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- Wallace Street Food Pantry
- Westminster Neighborhood Services *
- Westside Church of the Nazarene

The following meal sites are **OPEN** (grab-and-go meals) to youth ages 18 and under:

**Mobile Serving Site Open to public as well*

- **Schools:**

- Arlington Woods IPS 99 (M-F, 11 AM – 1 PM)
- Brookside IPS 54 (M-F, 11 AM – 1 PM)
- Carl Wilde IPS 79 (M-F, 11 AM – 1 PM)
- Charles Warren Fairbanks IPS 105 (M-F, 11 AM – 1 PM)
- Eleanor Skillen IPS 34 (M-F, 11 AM – 1 PM)
- James Whitcomb Riley IPS 43 (M-F, 11 AM – 1 PM)
- George Washington High School (M-F, 11 AM – 1 PM)

- **Indy Park**

Many Indy Parks family centers and other locations will begin offering Grab and Go meal options for residents and their families during operating hours.

Free meals will be available for youth ages 18 and under, and through a partnership with Second Helpings, free meals are also available for adults at some park locations.

For more information and a full list of free meal sites and times, visit this website: <https://www.indy.gov/agency/department-of-parks-and-recreation>

- Open to ALL kids 18 and under
- Second Helpings is providing sack lunches for adults
- Available Monday - Friday
- Locations (listed below) are all around Marion County
- No registration necessary - completely FREE
 - **Bethel Park** * (M-F, 3 PM – 3:30 PM)
 - **Broad Ripple Park** * (M-F, 12 PM – 12:30 PM)



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- **Brookside Park** * (M-F, 3:30 PM – 4 PM)
- Carriage House East Apartments * (M-F, 1 PM – 1:30 PM)
- **Christian Park** (M-F, 3 PM – 4 PM)
- **Frederick Douglass Park** (M-F, 3 PM – 4 PM)
- Garfield Park * (M-F, 4-4:30 PM)
- Georgetown Apartments * (M-F, 12 PM – 12:30 PM)
- Hawthorne Place * (M-F, 2 PM – 2:30 PM)
- Krannert Park (M-F, 12 PM – 1 PM)
- Municipal Gardens (M-F, 3 PM – 4 PM)
- **Pride Park** (M-F, 3 PM – 4 PM)
- Riverside Park (M-F, 12 PM – 1 PM)
- Rowney Terrace Apartments * (M-F, 2:30 PM – 3 PM)
- Twin Hills * (M-F, 1 PM – 1:30 PM)
- Washington Park (M-F, 12 PM – 1 PM)
- Watkins Park (M-F, 3 PM – 5 PM)
- Windsor Village Park (M-F, 12 PM – 1 PM)

● **Gleaners / Community Cupboard**

- Effective March 10, 2020, distribution at the Community Cupboard will be modified to a drive-through distribution. The pantry itself, including restroom facilities, will be closed.
- Family meal boxes will be distributed, as well as options for fresh produce of the clients' choice.
- Coordination with Indy Hunger Network partners, as well as state and local officials is ongoing.
- Ongoing updates will be posted to social media.

Gleaners Food Bank of Indiana will be modifying their distribution method for their on-site Community Cupboard Food Pantry beginning Tuesday, March 10. Pantry hours will remain the same during the week.

- **Closures/Updates:**

- The Community Cupboard will operate on regular hours Tuesday, Wednesday and Thursday, and for Senior Shopping Day on Monday.
- The drive through distributions are going very smoothly, with the average wait time of around 10 minutes.
- For more information on our response to COVID-19 and the modified distributions visit: <https://www.gleaners.org/coronavirus-flu-response/>



COVID-19 Community Resources

- Hours of Operation:

▪ OFFICE:

- Monday – Friday, 8 AM – 5 PM

▪ FOOD PANTRY:

Cynthia H. Hubert Community Cupboard (modified distribution info above through March):

- Mondays: Closed
- Tuesdays: 10 AM to 3 PM
- Wednesdays: 10 AM to 3 PM
- Thursdays: 2 PM to 7 PM
- Fridays: Closed
- Saturdays: 9 AM to noon – Closed until April

Senior Shopping Day:

- 3rd Monday: 10 am to Noon

▪ WAREHOUSE FOR DONATIONS:

- Monday – Friday, 8 AM – 2:30 PM

(source: <https://www.gleaners.org/programs/community-cupboard/>)

• Other:

- Healthy Harvest Market (M-F, 10 AM – 6 PM)
- **Hornet Pantry**
- **Tabernacle Presbyterian Church (M, W, F, 11 AM – 12 PM)**
- Indiana Diaper Source and Baby Boutique – diapers available 5:30 PM – 7:30 PM (source: <https://www.indyhunger.org/find-help/>)
- Remaining Fresh Bucks (SNAP incentives from farmers markets) can be spent at the Mad Farmers Collective.



COVID-19 Worker Support

Information for local workers impacted by the COVID-19 pandemic

- **Worker Support**

For families who are experiencing permanent or temporary job loss:

First, file for unemployment insurance through the Indiana Department of Workforce Development. That can be accessed [here](https://www.in.gov/dwd/2334.htm). <https://www.in.gov/dwd/2334.htm>

- The unemployment insurance process can be overwhelming and feel hard to navigate. Frequently asked questions about payment, benefits, claims, and vouchers can be viewed [here](https://www.in.gov/dwd/3704.htm). <https://www.in.gov/dwd/3704.htm>
- Dislocated workers, struggling with permanent or temporary job loss, can access free, no-strings-attached financial counseling available via [Pete the Planner](https://www.in.gov/dwd/3704.htm). Individuals interested in the service can get started by emailing recover@petetheplanner.com.

For individuals looking for job opportunities:

In the interest of public safety, job seeker services are virtually available through WorkOne Indy by calling **317-798-0335** or sending an email to questions@workoneindy.com.

Job seekers can find virtual resources, career development tips, and additional information by clicking [here](https://workoneindy.com/) <https://workoneindy.com/> and visiting WorkOne's website.

- **EmployIndy**

EmployIndy is providing job search resources and employer resources for Indianapolis residents who have/could experience permanent or temporary dislocation due to the economic effects of COVID-19.

<https://workoneindy.com/resources/covid-19/>



Hiring Employers

The EmployIndy Job Board will be updated regularly by EmployIndy staff for job seekers to use as a tool during the job search process at employindy.org.

Immediate opportunities are available for those who have been displaced due to COVID-19:

- **Amazon** is hiring Warehouse Team Members. [Apply online.](#)
- **CarDon & Associates, Inc** is hiring for immediate temporary or permanent positions in dietary, housekeeping/laundry, customer service, hospitality, and concierge service in all of their Indiana communities. Temporary positions for displaced workers available; weekly pay and flexible schedules. CarDon & Associates is a family-owned senior living company. [Apply online](#) or call (317) 600-2062. Click on the link for temporary employment on the careers page.
- **ClusterTruck** is hiring drivers for Indianapolis and Carmel. [Apply online.](#)
- **CVS** is hiring distribution center jobs starting at \$12.25/hr. More information about [Indianapolis-specific jobs.](#) [Apply online.](#)
- **DoorDash** is hiring delivery drivers. [Apply online.](#)
- **Fastenal** is hiring for their distribution center. [Apply online.](#) HOW TO APPLY: Click Opportunities > Click Distribution/Warehouse > Click Find a career in this department > Enter zip code 46254 > Click Find Jobs. This displays a list of all open positions for their distribution/warehouse plus their manufacturing positions. Click the job title to view a job description.
- **FedEx** is hiring warehouse workers and casual package handlers for part-time work at \$15.30/hr. [Apply online.](#)
- **GrubHub** is hiring delivery drivers. [Apply online.](#)
- **InstaCart** is hiring shoppers and delivery drivers. [Apply online.](#)
- **Kroger** is hiring for shoppers for Kroger Pickup as well as employees to stock shelves, clean stores, and work registers. Pay is available up to \$12.30/hr. [Apply online.](#)
- **Lowes** is hiring for various positions. [Apply online.](#)
- **Meijer** is hiring for various positions. [Apply online.](#)



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- **Nice-Pak Products, Inc.** is hiring for full time warehouse operators and machine operators starting anywhere between \$15.50-\$16.50/hr. Benefits offered day one of employment, including medical, dental, vision, 401k, etc. [Apply online.](#)
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- **Pizza Hut** is hiring for various positions and delivery drivers across Indianapolis. [Apply online](#) or text “qualityhuts” to 242424 and follow the link.
- **Postmates** is hiring delivery drivers. [Apply online.](#)
- **Uber Eats** is hiring delivery drivers. [Apply online.](#)
- **Walmart** in Plainfield is hiring full-time and seasonal warehouse associates. [Apply online.](#)

- **WorkOne Indy**

The WorkOne Indy facility at 4410 N Shadeland Ave is closed to the public until further notice, but **services are available virtually. Public computers are available by appointment to file for unemployment insurance, but staff at WorkOne Indy cannot assist with questions about claims.** Individuals required to attend RESEA workshops are exempt for the next four weeks or through April 17th. Community services at embedded locations are cancelled until further notice. (source: <https://workoneindy.com/>)



COVID-19 Child Care Support

Information for local residents seeking child care support during the COVID-19 pandemic

- **Child Care**

- Families who need help finding or paying for care can contact [Brighter Futures Indiana](#) at 800-299-1627 to speak to a referral specialist.
- Every community has a child care resource and referral agency that can also connect parents with local child care options and provide referrals for support. Marion County families can access our local agency, Child Care Answers, [here](#) or by calling **800-272-2937**.
<https://childcareanswers.com>
- Marion County families can search for licensed child care [here](#).
<https://www.in.gov/fssa/childcarefinder/>
- COVID-19 guidance for child care providers can be found [here](#).
https://www.in.gov/fssa/files/COVID-19_guidance_Child_Care.pdf



COVID-19 Utilities Support

Information about utilities support during the COVID-19 pandemic

- **Utilities will not be shut off during the outbreak:**

- On March 19, Governor Eric Holcomb issued an [executive order](#), temporarily prohibiting residential eviction proceedings or foreclosure actions during the public health emergency. This does not relieve the individual of obligations to pay rent or mortgage payments.
- Additionally, Governor Holcomb issued an [executive order](#) prohibiting providers of essential utility services such as gas and electric, broadband, telecom, water and wastewater services from discontinuing service to any customer during the public health emergency.
- Customers are urged to do their best to continue paying their bills.
- Citizens customers who need assistance paying their utility should call **317-924-3311**.
- IPL customers who need assistance paying their bill should [click here](#).
https://www.iplpower.com/My_Account/Payment_and_Billing_Options/Payment_Assistance/

- **Township Assistance**

Township Trustees provide emergency assistance to individuals and families in need who qualify based on township assistance standards. This can include payment of rent, mortgage, or utilities, as well as burial or funeral costs.

You can find your township trustee's contact information here. <https://www.indy.gov/agency/township-trustees>

Please call before visiting the office in person. You may need to bring some or all of the following documents when you apply for assistance: proof of income, receipts for payments made, tax returns, identification, and birth certificates.

- **Internet**

Effective Monday, March 16, Comcast is offering 2 months free to new Internet Essentials customers in response to recent and anticipated emergency measures associated with the COVID-19 outbreak.

Click [here](#) for more information. <https://www.internetessentials.com/>

Spectrum has announced that they will offer free access to Spectrum broadband and WiFi for new K-12 and college student households that our network currently passes for the next 60 days. Additionally, the plan to open WiFi hotspots for public use and continue to offer Spectrum Internet Assist, our high-speed broadband program to eligible low-income households.

To learn more, [click here](#). <https://www.spectrum.net/support/internet/coronavirus-covid-19-information-spectrum-customers>



Domestic violence prevention during COVID-19 crisis

Officials from the Indianapolis Metropolitan Police Department and the Domestic Violence Network are reminding residents of local domestic violence prevention resources as Hoosiers spend more time indoors amid the COVID-19 outbreak.

Police recognize that community members may [find themselves confined with an abuser](#) as communities work to mitigate the spread of the virus.

If you, or someone you know, is in need of immediate help, call 1-800-799-7233.

Those in need of help or safety planning can reach out to one of the following organizations:

- Beacon of Hope Crisis Center: 317-731-6131
- Families First (Breaking Free): 317-634-6341
- The Salvation Army/Ruth Lilly Women and Children's Center: 317-637-5551
- Coburn Place: 317-923-5750
- The Julian Center: 317-941-2200

Police said those who see a neighbor in imminent danger should call 911. Those wanting to report a case of domestic violence not in progress can call Crime Stoppers at 317-262-8577.

• **Domestic violence resources**

If you or a loved one are in immediate danger, call 911 for help. For additional information or support, contact one of these local or national resources.

- **The Julian Center**

The Julian Center, located at 2011 N. Meridian St., offers a safe haven for survivors of domestic and sexual violence. To learn more about supportive services or to contact the 24-7 crisis line, call 317-920-9320. For more information, visit juliancenter.org.

- **Hoosiers, how is coronavirus affecting your life?** [We want to hear from you](#)
- **Free coronavirus updates:** Sign up for the newsletter now
- **Domestic Violence Network**

The Network's website, dvnconnect.org, includes information for immediate resources, locally and nationally.



COVID-19 Community Resources

- Families First

Counselors will work with you and family members to create a safety plan, help you with stress management and communication and talk about the signs of addictive relationships and violence. Call 317-634-6341 and ask to speak with a program assistant for domestic violence services. For more information, visit familiesfirstindiana.org.

- Indiana 211

Hoosiers can call 211 or 866-211-9966 to be connected with resources and advocates near them 24/7. Learn more at in211.communityos.org.

- National Domestic Violence Hotline

The Hotline has representatives available to speak to victims and survivors 24/7. Call 1-800-799-7233 or log to speak to someone. If you're unable to speak safely, log onto thehotline.org or text LOVEIS to 22522.

(source: <https://www.indystar.com/story/news/health/2020/03/19/domestic-violence-corona-virus-indiana-help/2866613001/>)

If you have additional resources that have been useful to you, please share details with Shelley Johns at sjohns1@iuhealth.org so we can add your ideas to the next version of this list.